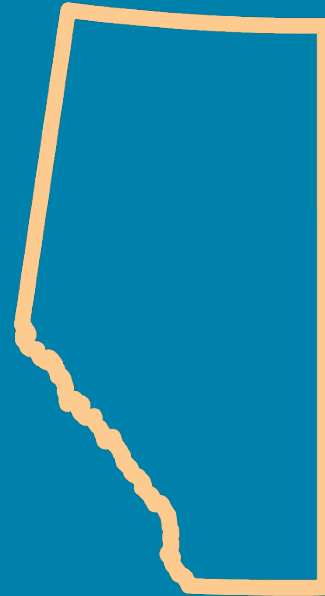


Alberta Vaccine Inventory (AVI) Management for Community Pharmacies

AVI Responsibilities for Community Pharmacies
Receiving Provincially-Funded Vaccine

July 2023



Alberta Vaccine Inventory (AVI)

- **AVI Production Environment**

- <https://vimsavi.alberta.ca/prod/>
- The Live inventory management site. Changes to this environment should only reflect actual changes to your physical inventory

- **AVI Training Environment**

- <https://vimsavi.alberta.ca/train/>
- An AVI training management site. Changes in this environment are for training purposes only and do not impact the live inventory management site.

AVI Home Page

The screenshot shows the AVI home page with the following elements:

- Navigation Menu:** A red-bordered box on the left points to a dropdown menu containing: Main, Home, Login, Patient, Vaccinations, Scheduled Reports, Job Queue, Change Password, and Answers.
- STC Help Desk:** An orange-bordered box on the left points to a "Help Desk" section with the phone number 1-844-213-3600 and an "E-Mail" button.
- AVI Training Guides:** A green-bordered box on the right points to a blue navigation bar containing "Vaccine Management Set-Up and Maintenance Administration Guides" and "User Guides and Training".
- Page Content:** The main area features the "Welcome to the Alberta Vaccine Inventory (AVI)" header, the Alberta Government and Alberta Health Services logos, a "Need to register?" section with a "Register" button, and a "User Guides and Training" section. Below this is information about the Immunization Regulation and the IDSM, followed by a "How do I sign up for the IDSM?" section with numbered steps and links.
- Footer:** A dark blue bar at the bottom contains the URL alberta.ca/covid19.

Welcome to the Alberta Vaccine Inventory (AVI)



The AVI system is an online inventory web application that was developed by the Government of Alberta. The primary function of AVI is to track, record, report, create and receive vaccine orders and vaccine inventory.

AVI can be used from a computer or mobile with internet access and supports the latest versions of any browser. The production environment is a live inventory management site. Changes in this environment should only reflect actual changes to your physical inventory.

Need to register?

Community pharmacies and community physician clinics that require access to the Alberta Vaccine Inventory (AVI) system, select the "Register" button. Or [click here](#) for guidance if you are an AHS provider.

Register

▸ Vaccine Management Set-Up and Maintenance Administration Guides

▸ User Guides and Training

As of **January 1, 2021**, the Immunization Regulation will require health practitioners to ensure a report respecting all immunizations and assessments are electronically submitted to Alberta Health within 7 days.

The free vendor independent web application that will allow for reporting is called the Immunization Direct Submission Mechanism (IDSM). The IDSM will facilitate the electronic submission of immunization and assessment event information into the Alberta Provincial Repository (Imm/ARI) for health practitioners that do not have an Electronic Medical Record (EMR) system capable of integrating with Imm/ARI.

How do I sign up for the IDSM?

1. [User Registration Form for the IDSM](#) - Complete a User Registration form to gain access.

What other requirements do I need to meet in order to be eligible to provide immunization services to Albertans?

1. [Alberta Immunization Regulation](#) - PDF of the Regulation
 2. [Alberta Immunization Policy](#) - The Alberta Immunization Policy (AIP) outlines the policies for administering provincially funded immunizations in Alberta and has information to help understand immunization reporting requirements.
- For information on the Alberta Immunization Schedule please visit: <http://www.health.alberta.ca/health-info/imm-routine-schedule.html>
 - For information on the Alberta Immunization Policy, including Cold Chain Management and Adverse Event Following Immunization, please visit: <http://www.health.alberta.ca/professionals/immunization-policy.html>
 - For information on general immunization in Alberta please visit the Immunize Alberta homepage: <http://immunizealberta.ca/>
 - AHS Immunization Program Standards Manual: <http://www.albertahealthservices.ca/10802.asp>

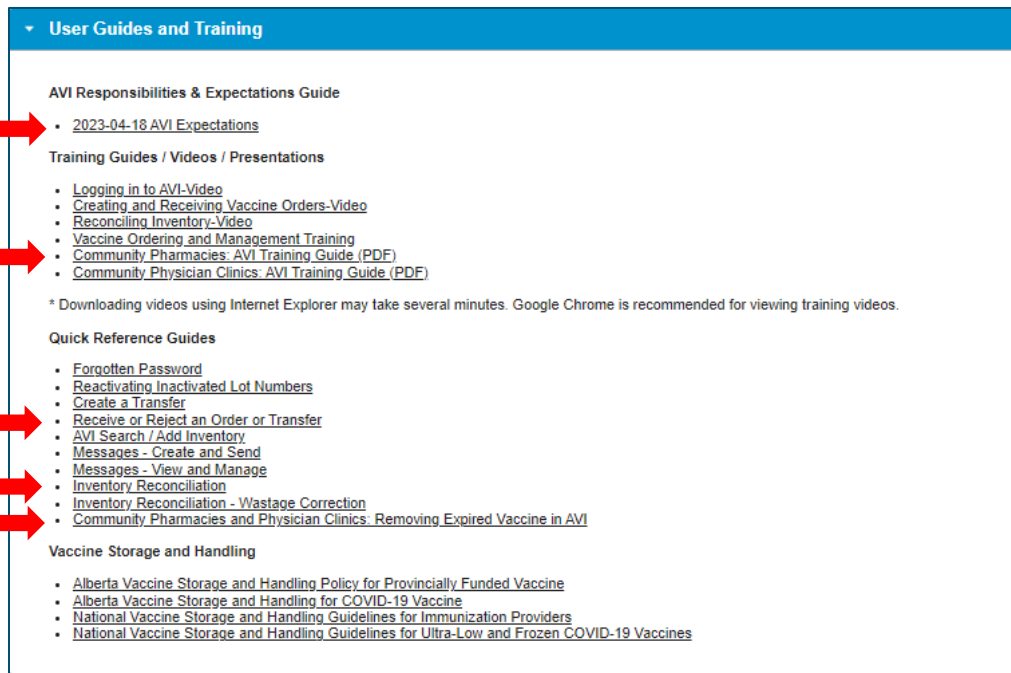
alberta.ca/covid19

Select the **User Guides and Training** section on the AVI Home Page for AVI Training materials



AVI Training Documents

- In the **User Guides and Training Section**, the *AVI Responsibilities & Expectations Guide* will outline the mandatory AVI responsibilities required to continue to receive provincially-funded vaccine. Additionally, the *AVI Responsibilities & Expectations Guide* contains an FAQ section that can be utilized for more information on the AVI compliance program.
- The Quick Reference Guides *Receive or Reject an Order or Transfer* and *Inventory Reconciliation* can be utilized to ensure the AVI responsibilities are successfully completed each Monday.

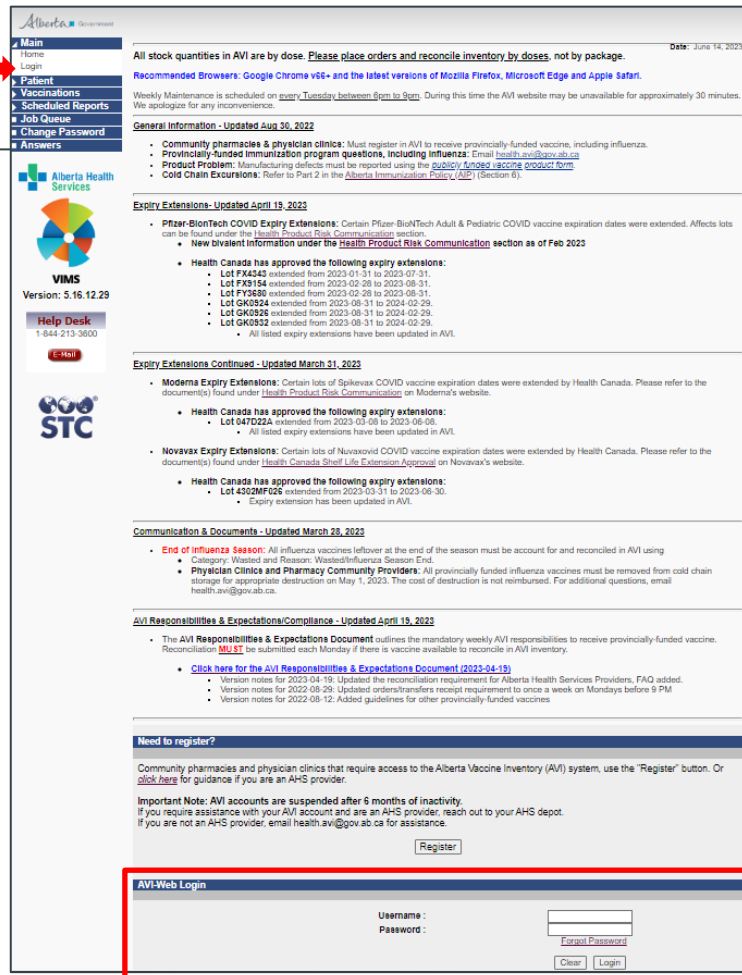


The screenshot shows a web interface for 'User Guides and Training'. It lists several categories of documents and training materials. Red arrows from the text on the left point to specific links in the list:

- User Guides and Training**
 - AVI Responsibilities & Expectations Guide
 - [2023-04-18 AVI Expectations](#)
 - Training Guides / Videos / Presentations
 - [Logging in to AVI-Video](#)
 - [Creating and Receiving Vaccine Orders-Video](#)
 - [Reconciling Inventory-Video](#)
 - [Vaccine Ordering and Management Training](#)
 - [Community Pharmacies: AVI Training Guide \(PDF\)](#)
 - [Community Physician Clinics: AVI Training Guide \(PDF\)](#)
 - * Downloading videos using Internet Explorer may take several minutes. Google Chrome is recommended for viewing training videos.
 - Quick Reference Guides
 - [Forgotten Password](#)
 - [Reactivating Inactivated Lot Numbers](#)
 - [Create a Transfer](#)
 - [Receive or Reject an Order or Transfer](#)
 - [AVI Search / Add Inventory](#)
 - [Messages - Create and Send](#)
 - [Messages - View and Manage](#)
 - [Inventory Reconciliation](#)
 - [Inventory Reconciliation - Wastage Correction](#)
 - [Community Pharmacies and Physician Clinics: Removing Expired Vaccine in AVI](#)
 - Vaccine Storage and Handling
 - [Alberta Vaccine Storage and Handling Policy for Provincially Funded Vaccine](#)
 - [Alberta Vaccine Storage and Handling for COVID-19 Vaccine](#)
 - [National Vaccine Storage and Handling Guidelines for Immunization Providers](#)
 - [National Vaccine Storage and Handling Guidelines for Ultra-Low and Frozen COVID-19 Vaccines](#)

AVI Login Screen

- Select **Login** on the **Navigation Menu** to take you to the **Login** screen
- The information on the **Login** screen will contain important information that is reviewed and updated weekly by Alberta Health, as necessary. **Please ensure to review this information weekly.**
- AVI accounts recently created must have a password set up before logging into the application. If you require assistance with your new AVI account, please contact health.avi@gov.ab.ca or reach out to the Help Desk.



Alberta Health Services

Navigation Menu:

- Main
- Home
- Login
- Patient
- Vaccinations
- Scheduled Reports
- Job Queue
- Change Password
- Answers

Alberta Health Services

VIMS

Version: 5.16.12.29

Help Desk

1-844-213-3600

Mail

STC

All stock quantities in AVI are by dose. **Please place orders and reconcile inventory by doses, not by package.** Date: June 14, 2023

Recommended Browsers: Google Chrome v6+ and the latest versions of Mozilla Firefox, Microsoft Edge and Apple Safari.

Weekly Maintenance is scheduled on every **Tuesday between 8pm to 9pm**. During this time the AVI website may be unavailable for approximately 30 minutes. We apologize for any inconvenience.

General Information - Updated Aug 30, 2022

- Community pharmacies & physician clinics: Must register in AVI to receive provincially-funded vaccine, including influenza.
- Provincially-funded immunization program questions, including Influenza: Email health.avi@gov.ab.ca
- Product Problem: Manufacturing defects must be reported using the [Quality Safety Vaccine Incident Form](#)
- Cold Chain Excursions: Refer to Part 2 in the [Alberta Immunization Plan/APP](#) (Section 6)

Expiry Extensions-Updated April 19, 2023

- Pfizer-BioNTech COVID Expiry Extensions: Certain Pfizer-BioNTech Adult & Pediatric COVID vaccine expiration dates were extended. Affects lots can be found under the [Health Product Risk Communication](#) section.
 - New bivalent information under the [Health Product Risk Communication](#) section as of Feb 2023
- Health Canada has approved the following expiry extensions:
 - Lot FX4543 extended from 2023-01-31 to 2023-07-31.
 - Lot FX9154 extended from 2023-02-28 to 2023-08-31.
 - Lot FX9260 extended from 2023-02-28 to 2023-08-31.
 - Lot GK0924 extended from 2023-08-31 to 2024-02-29.
 - Lot GK0925 extended from 2023-08-31 to 2024-02-29.
 - Lot GK0932 extended from 2023-08-31 to 2024-02-29.
 - All listed expiry extensions have been updated in AVI.

Expiry Extensions Continued - Updated March 31, 2023

- Moderna Expiry Extensions: Certain lots of Spikevax COVID vaccine expiration dates were extended by Health Canada. Please refer to the document(s) found under [Health Product Risk Communication](#) on Moderna's website.
- Health Canada has approved the following expiry extensions:
 - Lot 047022A extended from 2023-03-08 to 2023-06-08.
 - All listed expiry extensions have been updated in AVI.
- Novavax Expiry Extensions: Certain lots of Novavax COVID vaccine expiration dates were extended by Health Canada. Please refer to the document(s) found under [Health Canada Shelf Life Extension Approval](#) on Novavax's website.
- Health Canada has approved the following expiry extensions:
 - Lot 4302MF026 extended from 2023-03-31 to 2023-06-30.
 - Expiry extension has been updated in AVI.

Communication & Documents - Updated March 28, 2023

- End of Influenza Season: All influenza vaccines leftover at the end of the season must be accounted for and reconciled in AVI using
 - Category: Wasted and Reason: Wasted/Influenza Season End.
 - Physician Clinics and Pharmacy Community Providers: All provincially funded influenza vaccines must be removed from cold chain storage for appropriate destruction on May 1, 2023. The cost of destruction is not reimbursed. For additional questions, email health.avi@gov.ab.ca.

AVI Responsibilities & Expectations/Compliance - Updated April 19, 2023

- The AVI Responsibilities & Expectations Document outlines the mandatory weekly AVI responsibilities to receive provincially-funded vaccine. Reconciliation **MUST** be submitted each Monday if there is vaccine available to reconcile in AVI inventory.
- Click here for the [AVI Responsibilities & Expectations Document \(2023-04-19\)](#)
 - Version notes for 2023-04-19: Updated the reconciliation requirement for Alberta Health Services Providers, FAQ added.
 - Version notes for 2022-08-29: Updated orders/transfers receipt requirement to once a week on Mondays before 9 PM
 - Version notes for 2022-08-12: Added guidelines for other provincially-funded vaccines

Need to register?

Community pharmacies and physician clinics that require access to the Alberta Vaccine Inventory (AVI) system, use the "Register" button. Or [click here](#) for guidance if you are an AHS provider.

Important Note: AVI accounts are suspended after 6 months of inactivity. If you require assistance with your AVI account and are an AHS provider, reach out to your AHS desktop. If you are not an AHS provider, email health.avi@gov.ab.ca for assistance.

Register

AVI-Web Login

Username:

Password:

Forgot Password

Clear Login

AVI Compliance for Pharmacies


- To safeguard vaccine accountability and visibility, the AVI system is used for inventory management for provincially funded vaccines. AVI enrollment is required to participate in provincially funded vaccine programs. To register or update an AVI account for yourself or your facility, select the Register button on the AVI home page (<https://vimsavi.alberta.ca/prod>).
- Pharmacies must access the AVI system to receive transfers of vaccine from the pharmacy wholesale distributors (the wholesaler will have 48 business hours to complete the transfer in AVI) and on a weekly basis to reconcile the inventory. A physical count of your on-hand quantities and a reconciliation amount must be completed once a week (ideally by 9pm Mondays), to fulfill required reporting to Alberta Health.
- The AVI Responsibilities & Expectations for Compliance document outlines the mandatory weekly AVI responsibilities to receive provincially funded vaccine. If a pharmacy fails to manage and update inventory in AVI, such as receiving transfers and weekly reconciliation, Alberta Health may suspend the pharmacy from participation in the Alberta Immunization Program.

AVI Compliance Responsibilities for Pharmacies

- The AVI Responsibilities & Expectations for Compliance document outlines the mandatory weekly AVI responsibilities to receive provincially funded vaccine. If a pharmacy fails to manage and update inventory in AVI, such as receiving transfers and weekly reconciliation, Alberta Health may suspend the pharmacy from participation in the Alberta Immunization Program.

- There are **TWO** AVI Responsibilities to be completed on Monday* every week:
 - Receive/Reject Outstanding Transfers
 - Reconcile Inventory

*For circumstances Monday is a Holiday and/or your facility is closed, AVI responsibilities can be completed any day of the week EXCEPT Wednesday and Thursday.

Alberta Government **Alberta Vaccine Inventory (AVI) Quick Reference Guide**
 AVI RESPONSIBILITIES & EXPECTATIONS 

RESPONSIBILITY GUIDELINES

Reconciliation: Refers to the process of updating the electronic AVI inventory to reflect the physical on hand inventory.

- Transfer/order(s) must be received before reconciliation if the physical inventory was included in the count.
- Inventory must be reported in AVI using the **Submit Inventory** button.
- Reconciliation **MUST** be submitted each Monday if there is vaccine on-hand in AVI Inventory.

Receive Inventory: Refers to the process of electronically receiving the vaccine inventory into the AVI facility's inventory.

Responsibility	Non-AHS Community Providers (Pharmacy/Physician Clinic)	Alberta Health Services Providers (AHS Depot/AHS Facility)	Wholesale Distributors
*Provincially-Funded Vaccine Reconciliation Click here for the quick reference guide for Inventory Reconciliation	Every Monday before 21:00h (9PM)	Influenza & COVID Vaccines: Every Monday before 21:00h (9PM) All other vaccines: Reconcile monthly or 1-2 days prior to placing an order as per your AHS Depots guidelines. Follow up with your AHS Depot for more information.	Weekly
* Provincially-Funded Vaccine Orders/Transfers Click here for the quick reference guide to Receive Orders/Transfers	Receive inventory in AVI every Monday before 21:00h (9PM)	Receive inventory in AVI every Monday before 21:00h (9PM)	Within 48 hours of delivery: Create transfer or ship order in AVI. Click here for the quick reference guide to Create a Transfer
As Necessary	Contact the wholesale distributor if transfer/order is missing or created for incorrect lot or quantity.	Contact AHS depot if transfer/order is missing or created for incorrect lot or quantity.	Follow-up on discrepancies found in transfer/order.

*The provincially-funded vaccines available to Non-AHS Community Providers are COVID-19, Influenza, Pneumococcal P23 and dTap vaccines.

AVI Compliance Responsibilities Exceptions

- AVI compliance responsibilities do not need to be completed if:
 1. There are no outstanding transfers to receive or reject in AVI **and**
 2. There are 0 doses of provincially-funded vaccine on hand to reconcile in AVI

AVI Responsibilities for Community Pharmacies

Reconcile Vaccine Inventory

1. Update Inventory
2. Submit Inventory

Reconciliation

Terms

- **Physical Inventory**
 - Refers to the quantity of each vaccine that is physically at a location
- **Reconciliation of Inventory**
 - Refers to the process of comparing the physical inventory to the AVI inventory then updating the AVI inventory to reflect the physical inventory

Reconciliation

- In the **Navigation Menu**, select **Lot Numbers** and **Reconciliation** to bring you to the **Reconciliation** screen



The screenshot shows the Alberta Government web application interface. The user is logged in as JANE ANTIBODY. The organization is AB PHARMACIES (2060) / PHARMACY - CITY. The date is June 15, 2023. The navigation menu on the left includes Main, Message, Favorites, Patient, Vaccinations, Lot Numbers, Orders/Transfers, Reports, Settings, Scheduled Reports, Change Password, and Answers. The 'Reconciliation' link under 'Lot Numbers' is highlighted with a red box. The main content area contains a Patient Search form with fields for First Name or Initial, Last Name or Initial, Birth Date, ID, SIIS Patient ID / Bar Code, and Chart Number. Below the search form is a Family and Address Information section with fields for Guardian First Name, Street, City, Postal Code, Country, Mother's Maiden Name, Province, and Phone Number. A note at the bottom explains the wildcard character % and the underscore _ in searches. There are Clear and Search buttons at the bottom right.

Reconciliation

- The **Reconciliation** screen will show all the inventory you currently have active in your facility. Each line will indicate the generic name, brand name, lot numbers, expiries, quantities and funding source for all your active inventory.
- Please note the quantities of vaccines are in doses, NOT in units.

Vaccines must be reconciled weekly, on Monday.

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY Date: June 15, 2023

Reconcile Inventory
Show 10 entries Search:

Vaccine Description ▲

COVID-19 bivalent BA.4/BA.5, BNT162b2 - mRNA / Comirnaty® Bivalent (BA.4/BA.5) 6 dose/vial

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT1234	2023/08/31	12		0.0	--No Category Require	--No Reason Required--	P	<input type="checkbox"/>	<input type="button" value="+"/>

Showing 1 to 1 of 1 entries

COVID-19 BNT162b2 - mRNA / Comirnaty® 6 dose/vial (Gray Cap)

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT321	2023/08/31	60		0.0	--No Category Require	--No Reason Required--	P	<input type="checkbox"/>	<input type="button" value="+"/>

Showing 1 to 1 of 1 entries

dTap / Boostrix® 10 dose/pkg

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
1234LOT	2023/09/30	20		0.0	--No Category Require	--No Reason Required--	P	<input type="checkbox"/>	<input type="button" value="+"/>

Showing 1 to 1 of 1 entries
Showing 1 to 3 of 3 entries


First Previous 1 Next Last

Inventory Last Submitted: 2023/06/12

Legend

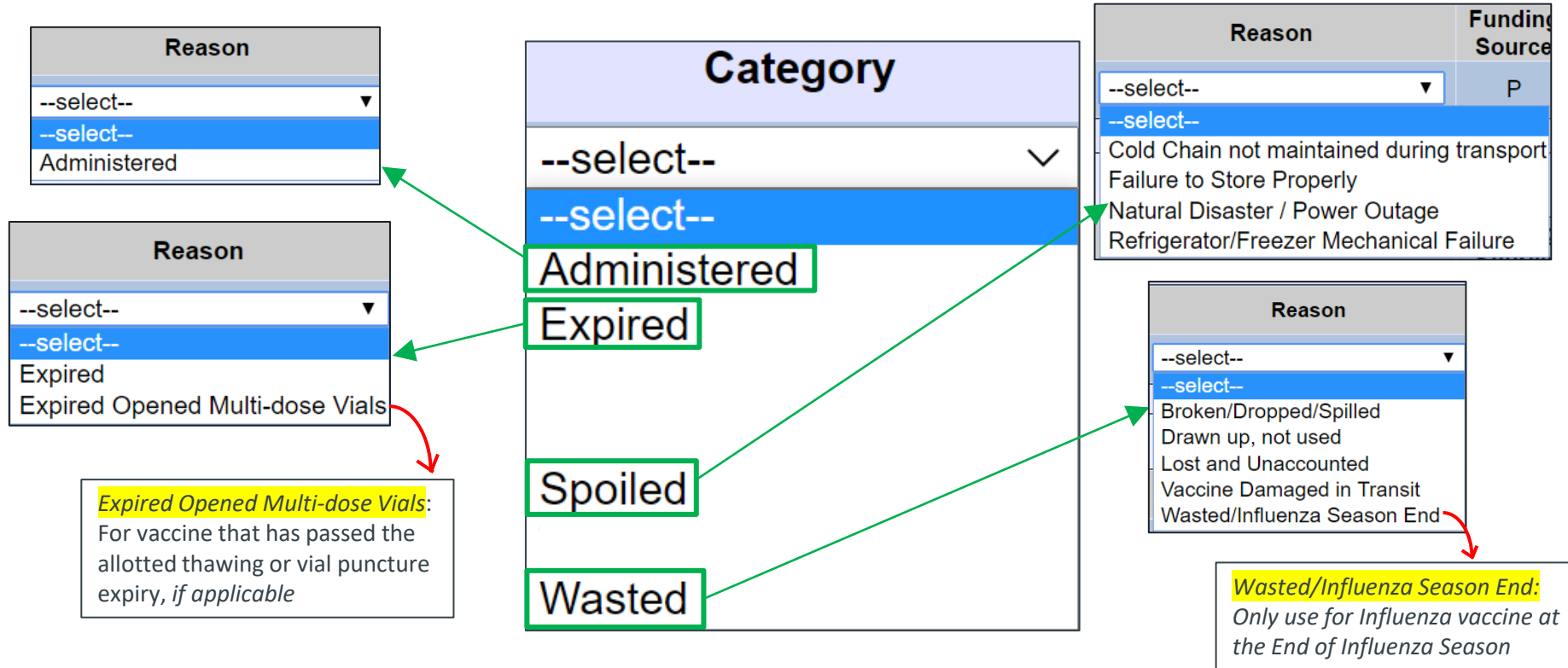
- Public Lots
- Non-Public Lots
- Expired Vaccines
- Expires in 30 days or less

Vaccine quantities are ALWAYS in DOSES



VIMS
Version: 5.16.12.29

Reconciliation Categories/Reasons



Reconciliation Category/Reason

- To determine the reconciliation **Category** and **Reason** which best describes what happened to the doses in your inventory, please refer to the **Reconciliation Guidelines** in the [AVI Responsibilities & Expectations Guideline](#).

Category	Reason	Rationalization
Administered	Administered	Used for clients
Expired	<ul style="list-style-type: none"> Expired Expired Opened Multi-dose Vials 	<ul style="list-style-type: none"> Expired as per manufacturer's expiration date Vaccine past allotted vaccine storage period (expired prior to printed expiration date due to thawing or vial puncture). Please refer to the below documents for timeframes: <ul style="list-style-type: none"> Alberta COVID Vaccine Storage and Handling guidelines Alberta Vaccine Storage and Handling Policy for Provincially-Funded Vaccine
Spoiled	<ul style="list-style-type: none"> Cold Chain not maintained during transport Failure to Store Properly Natural Disaster/Power Outage Refrigerator/Freezer Mechanical Failure 	<ul style="list-style-type: none"> Exposed to cold chain break and considered non-viable. Appropriate follow up must be completed before using this reason
Wasted	<ul style="list-style-type: none"> Product Problem Drawn up, not used 	<ul style="list-style-type: none"> Non-viable due to a product problem which can include: less than recommended doses drawn, particulate matter or manufacturing defects. Syringes that are pre-filled and not administered within the appropriate timeframe. (ie. insufficient clients or canceled appointments)
Wasted	<ul style="list-style-type: none"> Broken/Dropped/Spilled Lost and unaccounted Vaccine damaged in transit 	<ul style="list-style-type: none"> Non-viable due to reasons other than spoilage. <p><i>Note: Direction from vendor or Alberta Health must be received before wasting product using Vaccine damaged in transit reason.</i></p>

Reconciliation


- To reconcile your inventory, enter your physical inventory quantities into the appropriate **Physical Inventory** field.
- If inventory has not changed for a vaccine, the **Physical Inventory** quantity must be entered. As no adjustment is made, a **Category** and **Reason** do not need to be entered.

Organization (IRMS)/Facility:

Vaccines must be reconciled weekly, on Monday.

Date: June 15, 2023

- Main**
- Home
- Logout
- Message**
- View Messages
- Favorites**
- Patient**
- Vaccinations**
- Lot Numbers**
- Reconciliation
- Search/Add
- Search Results
- Detail
- Orders/Transfers**
- Reports**
- Settings**
- Scheduled Reports**
- Change Password**
- Answers**



VIMS

Version: 5.16.12.29

Reconcile Inventory

Show entries

Search:

[Collapse All](#)

Vaccine Description ▲

COVID-19 bivalent BA.4/BA.5, BNT162b2 - mRNA / Comirnaty® Bivalent (BA.4/BA.5) 6 dose/vial									
Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT1234	2023/08/31	12	8	-8.0	Administered	Administered	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

COVID-19 BNT162b2 - mRNA / Comirnaty® 6 dose/vial (Gray Cap)									
Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT321	2023/08/31	60	58	-2.0	Administered	Administered	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

dTdap / Boostrix® 10 dose/pkg									
Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
1234LOT	2023/09/30	20	20	0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

Showing 1 to 3 of 3 entries

First Previous 1 Next Last

Print Reset Save

Submit Inventory

If a positive adjustment is needed due to a reconciliation error:

- Email health.avi@gov.ab.ca

Reconciliation

- If there is more than one reconciliation **Category** and **Reason** to be used for a vaccine, select the **Add Row** button to add an additional reconciliation line
- When all **Physical Inventory** quantities and reconciliation **Category** and **Reason** choices have been selected, click the **Submit Inventory** button.
- Do not use the **Save** button to submit inventory. Facilities will appear as non-compliant for the reconciliation requirement.

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY Date: June 15, 2023

Reconcile Inventory
Show 10 entries Search: []

Collapsible All Vaccine Description

COVID-19 bivalent BA.4/BA.5, BNT162b2 - mRNA / Comirnaty® Bivalent (BA.4/BA.5) 6 dose/vial

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT1234	2023/08/31	12	6	-6.0	Administered	Administered	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

COVID-19 BNT162b2 - mRNA / Comirnaty® 6 dose/vial (Gray Cap)

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT321	2023/08/31	58	54	-4.0	Expired	Expired Opened Multi-dose \	P	<input type="checkbox"/>	+
LOT321	2023/08/31	60	58	-2.0	Administered	Administered	P	<input type="checkbox"/>	+

Showing 1 to 2 of 2 entries

dTap / Boostrix® 10 dose/pkg

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
1234LOT	2023/09/30	20	20	0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries
Showing 1 to 3 of 3 entries

Inventory Last Submitted: 2023/08/12
Legend

First Previous 1 Next Last
Print Reset Save
Submit Inventory

Alberta Health Services
VIMS
Version: 5.16.12.29

Reconciliation

- If your inventory submitted correctly, the message 'Changes were submitted successfully' will appear.
- Additionally, the **Inventory Last Submitted Date** at the bottom of the screen will update to the current date.
 - To view the last 5 dates that inventory was submitted using the Submit Inventory button, click on the **Inventory Last Submitted Date**.

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY Date: June 15, 2023

• Changes were submitted successfully.

Reconcile Inventory

Show 10 entries Search: []

Collapse All Vaccine Description

COVID-19 bivalent BA.4/BA.5, BNT162b2 - mRNA / Comirnaty® Bivalent (BA.4/BA.5) 6 dose/vial

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT1234	2023/08/31	6		0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

COVID-19 BNT162b2 - mRNA / Comirnaty® 6 dose/vial (Gray Cap)

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT321	2023/08/31	54		0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

dTap / Boostrix® 10 dose/pkg

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
1234LOT	2023/09/30	20		0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries
Showing 1 to 3 of 3 entries

First Previous 1 Next Last
Print Reset Save Submit Inventory

Inventory Last Submitted: 2023/06/15

Legend
Public Lots
Non-Public Lots
Expired Vaccines
Expires in 30 days or less

Alberta Health Services
VIMS
Version: 5.16.12.29
Help Desk 1-844-213-3600

Reconciliation

Inactivate Inventory

- If after reconciling, there are 0 doses vaccine remaining, inactivate the line.
- This can be completed by selecting the **Inactive** box and clicking the **Save** button.

Inactivate Inventory when Quantity on Hand is 0

Reconcile Inventory

Show 10 entries

Vaccine Description

COVID-19 bivalent BA.4/BA.5, BNT162b2 - mRNA / Comirnaty® Bivalent (BA.4/BA.5) 6 dose/vial

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT1234	2023/08/31	0		0.0	--No Category Require--	--No Reason Required--	P	<input checked="" type="checkbox"/>	+

Showing 1 to 1 of 1 entries

COVID-19 BNT162b2 - mRNA / Comirnaty® 6 dose/vial (Gray Cap)

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT321	2023/08/31	54		0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

dTap / Boostrix® 10 dose/pkg

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
1234LOT	2023/09/30	20		0.0	--No Category Require--	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

Showing 1 to 3 of 3 entries

First Previous 1 Next Last

Print Refresh Save Submit Inventory

Inventory Last Submitted: 2023/08/15

Legend

- Public Lots
- Non-Public Lots
- Expired Vaccines
- Expires in 30 days or less

Alberta Health Services

VIMS

Version: 5.16.12.29

Reconciliation

Inactivate Inventory

- After selecting the **Inactive** box and clicking the **Save** button, the line will be removed from the **Reconciliation** screen and will no longer be active.

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY Date: June 15, 2023

• Changes were saved successfully.

Reconcile Inventory

Show 10 entries Search:

[Collapse All](#) Vaccine Description ▲

COVID-19 BNT162b2 - mRNA / Comirnaty® 6 dose/vial (Gray Cap)

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
LOT321	2023/08/31	54		0.0	--No Category Require	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

dTap / Boostrix® 10 dose/pkg

Lot Number	Exp Date	Quantity on Hand	Physical Inventory	Adjustment (+/-)	Category	Reason	Funding Source	Inactive	Add Row
1234LOT	2023/09/30	20		0.0	--No Category Require	--No Reason Required--	P	<input type="checkbox"/>	+

Showing 1 to 1 of 1 entries

Showing 1 to 2 of 2 entries

First Previous 1 Next Last

Print Reset Save

Submit Inventory


Inventory Last Submitted: 2023/06/15

Legend

- Public Lots
- Non-Public Lots
- Expired Vaccines
- Expires in 30 days or less

Product Problem Form

- Product Problem Forms will need to be submitted for all faulty product of provincially funded vaccine only.
- Faulty product reasons can include:
 - Less than the recommended doses were drawn for COVID-19 vaccine
 - Particulate matter in vial
 - Defects (Plunger/Vial/Stopper/Syringe)
- The Vaccine Product Problem form can be found on the AVI login screen.

 **Publicly Funded Vaccine Product Problems**

Please fill in the information below and email to Alberta Health at AHWPVD@gov.ab.ca or fax to 780-643-7059. Return the faulty product, with a copy of this form, to the Provincial Vaccine Depot (via your AHS depot). If you are unable to send the faulty product, please include a picture when submitting, if applicable.

If the publicly funded vaccine was received from a pharmacy wholesaler distributor, please send an email to AHWPVD@gov.ab.ca with your contact information and a copy of this form for further guidance.

Please do not send needles when returning faulty product.

General Information				
Date	Zone	Location		
Product	Manufacturer	Lot #	Expiry Date	
Reporter	Immunizer			


Section 1
If a COVID vaccine multi-dose vial contains LESS than recommended doses, please fill Section 2.

Issue	# of Doses Affected
Comments	

Section 2: Fill below if LESS than recommended doses produced. Moderna is only reportable if <10 doses or < 14 doses as applicable.
Please do NOT return vials that contain less than recommended doses.

1. Was this issue noticed with only a single vial, or were there multiple vials involved (if yes, how many)?
 Single vial Multiple; # of vials _____
2. How many individuals were injected from these vial(s)? _____
3. Was vial inspected prior to reconstitution or administration?
 Yes No
4. Was there visible colour or consistency observations?
(Provide photos if available and include details in Section 1: Comments) Yes No
5. What type of syringe was used?
Manufacturer, if available: _____
 1mL syringe, low-dead volume
 1mL syringe, non-low dead space
 3mL syringe, non-low dead space
6. What was the needle gauge used?
Manufacturer, if available: _____
 21G 23G 25G
7. Do you consent to be contacted by the manufacturer for follow up?
If yes, please provide contact information below:
Email: _____ Phone number: _____

<https://www.alberta.ca/alberta-immunization-policy.aspx> Last Revised June 22, 2021

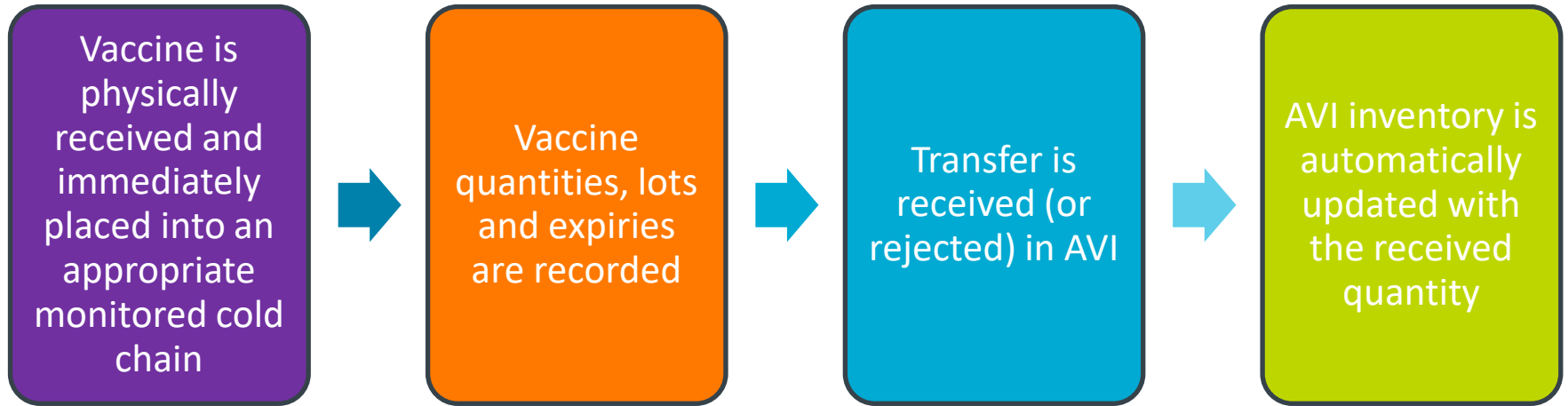


AVI Responsibilities for Community Pharmacies

Receive or Reject a Transfer

- An AVI transfer is the method that the pharmacy wholesale distributor will move provincially-funded vaccine in the AVI system. By receiving the transfer, the vaccine product will be automatically added to your AVI inventory.

Receive or Reject a Transfer



Tip: Check for outstanding transfers before reconciling inventory.

Receive or Reject a Transfer

- Provincially-funded vaccine transfers will be created in AVI by the pharmacy wholesaler distributor.
- To check for any outstanding transfers, you will need to select the **Orders/Transfers** in the **Navigation Menu** and then select **Create/View Orders**.
- On the **Create/View Orders** screen, you will view the **Inbound Transfers** section.
- Any outstanding transfers will be available in the **Inbound Transfers** section. To select the transfer, click on the **Selection** arrow.

Alberta Government | Logged in: JANE ANTIBODY | Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY | Date: June 15, 2023

Your Organization (IRMS)/Facility does not have permission to order, please contact the state.

Current Order/Transfer List

Inbound Orders						
Select	Order Number	PIN	Submit Date	Approval Date	Status	
Backordered Orders						
Select	Order Number	PIN	Submit Date	Backorder Date		
Denied Orders						
Select	Order Number	PIN	Submit Date	Denial Date		
Inbound Transfers						
Select	Transfer Number	PIN	Submit Date	Sending Organization (IRMS)/Facility	Status	
[->]	194841	WH-MCEDM	2023/06/15	MCKESSON - EDMONTON	Approved	
Outbound Transfers						
Select	Transfer Number	PIN	Submit Date	Receiving Organization (IRMS)/Facility	Status	
Rejected Transfers						
Select	Transfer Number	PIN	Submit Date	Receiving Organization (IRMS)/Facility	Reject Date	Rejected By Status

Receive or Reject a Transfer

- This is the **Receive Transfer** screen.
- Under the **Transfer Details** section, there is a **Receipt Quantity** field and a **Rejected Quantity** field.

Alberta Government
Logged in: JANE ANTIBODY
Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY
Date: June 15, 2023

Receive Transfer
Transfer Number: 194941
Submit Date: 2023/08/15
Submitter: WHOLESALER USER (WHOLESALER_USER)
Approval Date:
Approver:
Receiver: JANE ANTIBODY (JANE.ANTIBODY)

Transfer Details										
Shipped Quantity	Receipt Quantity	Rejected Quantity	Vaccine	Funding	Manufacturer	Lot Number	Expiration Date	Reason	Inventory Action	Reason for rejecting
60	<input type="text"/>	<input type="text"/>	COVID-19 BNT182b2 - mRNA	P	PB	LOT321	2023/08/31	transfer	Merging with Existing Lot	--select--

Cancel Receive

Vaccine quantities are ALWAYS in DOSES

Receive a Transfer

- After confirming the vaccine, quantity, lot number and expiry date of your physical shipment match the AVI transfer:
 1. Enter the quantity that will be received into the **Receipt Quantity** field
 2. Select the **Receive** button

Alberta Government

Logged in: JANE ANTIBODY

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY

Date: June 15, 2023

Receive Transfer

Transfer Number: 194941
Submit Date: 2023/08/15
Submitter: WHOLESALER USER (WHOLESALER_USER)
Approval Date:
Approver:
Receiver: JANE ANTIBODY (JANE.ANTIBODY)

Shipped Quantity	Receipt Quantity	Rejected Quantity	Vaccine	Funding	Manufacturer	Lot Number	Expiration Date	Reason	Inventory Action	Reason for rejecting
80	80		COVID-19 BNT162b2 - mRNA	P	PB	LOT321	2023/08/31	transfer	Merging with Existing Lot	--select--

Cancel Receive

If the lot number and expiry dates in the AVI transfer and physical vaccine product do not match, reject the transfer and contact the wholesale distributor.

Vaccine quantities are ALWAYS in DOSES

Rejecting a Transfer

- There may be situations where you are rejecting a transfer completely or partially in AVI. This can occur when the shipment is damaged, shipment is incomplete, shipment was not ordered, or an incorrect lot number.
- If you are rejecting a transfer, you will need to select a **Reason for Rejecting**. In this example, the entire transfer will be rejected.

Alberta Government
Logged in: JANE ANTIBODY
Organization (IRMS)Facility: AB PHARMACIES (2050) / PHARMACY - CITY
Date: June 15, 2023

Receive Transfer

Transfer Number: 194941
Submit Date: 2023/06/15
Submitter: WHOLESALER USER (WHOLESALER_USER)
Approval Date:
Approver:
Receiver: JANE ANTIBODY (JANE.ANTIBODY)

Transfer Details

Shipped Quantity	Receipt Quantity	Rejected Quantity	Vaccine	Funding	Manufacturer	Lot Number	Expiration Date	Reason	Inventory Action
60	<input type="text"/>	<input type="text" value="60"/>	COVID-19 BNT162b2 - mRNA	P	PB	LOT321	2023/08/31	transfer	Merging with Existing Lot

Reason for rejecting

- select--
- select--
- Shipment is damaged
- Shipment is incomplete
- Shipment was not ordered
- Incorrect lot number

If there are errors regarding your physical vaccine shipment or AVI transfer, please contact your pharmacy wholesale distributor.

Rejecting a Transfer

- To complete the rejected transfer, enter the quantity that will be rejected into the **Rejected Quantity** field and select the **Receive** button

Alberta Government

Logged in: JANE ANTIBODY

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY

Date: June 15, 2023

Receive Transfer

Transfer Number: 184941
Submit Date: 2023/06/15
Submitter: WHOLESALER USER (WHOLESALER_USER)
Approval Date:
Approver:
Receiver: JANE ANTIBODY (JANE.ANTIBODY)

Transfer Details

Shipped Quantity	Receipt Quantity	Rejected Quantity	Vaccine	Funding	Manufacturer	Lot Number	Expiration Date	Reason	Inventory Action	Reason for rejecting
60	<input type="text"/>	<input type="text" value="60"/>	COVID-19 BNT162b2 - mRNA	P	PB	LOT321	2023/08/31	transfer	Merging with Existing Lot	<input type="text" value="Incorrect lot number"/>

Cancel **Receive**

If there are errors regarding your physical vaccine shipment or AVI transfer, please contact your pharmacy wholesale distributor.

Rejecting a Partial Transfer

- In this example, a transfer will be partially rejected as the transfer indicated 60 doses were shipped, but only 54 doses were physically received.
- To complete the transfer, select the **Receive** button.

Alberta Government | Logged in: JANE ANTIBODY

Organization (IRMS)/Facility: AB PHARMACIES (2050) / PHARMACY - CITY | Date: June 15, 2023

Receive Transfer

Transfer Number: 194941
Submit Date: 2023/08/15
Submitter: WHOLESALER USER (WHOLESALER_USER)
Approval Date:
Approver:
Receiver: JANE ANTIBODY (JANE ANTIBODY)

Transfer Details

Shipped Quantity	Receipt Quantity	Rejected Quantity	Vaccine	Funding	Manufacturer	Lot Number	Expiration Date	Reason	Inventory Action	Reason for rejecting
60	54	6	COVID-19 BNT162b2 - mRNA	P	PB	LOT321	2023/08/31	transfer	Merging with Existing Lot	Shipment is incomplete

Buttons:

AVI Compliance Reports

AVI Compliance Reports

Terms

- **Facility**
 - Refers to a vaccine provider location such as a pharmacy or physician clinic.
- **Frozen**
 - Refers to a facility that is unable to order or receive provincially-funded vaccine. A facility will be frozen after two consecutive months of AVI non-compliance.

AVI Compliance Reports

- Facilities will receive a monthly compliance report that will evaluate if the weekly AVI responsibilities were successfully completed for the previous reporting month.
- Facilities are expected to receive a minimum of 85% compliance to continue to participate in the provincially-funded vaccine program.
 - Compliant ($\geq 85\%$)
 - Non-Compliant ($< 85\%$)
- Facilities that are non-compliant will receive the following notifications for the reporting month:
 - **1st month:** Facilities will receive an **Active (Under Review)** notification.
 - **2nd consecutive month:** Facilities will receive a **Frozen (1 Month)** notification.
 - **3rd consecutive month:** Facilities will receive a **Frozen (6 Month)** notification.
- To review any non-compliant events that may have impacted your AVI compliance rate, see the Non-Compliant Event(s) table in the monthly compliance report.

AVI Compliance Reports

Active

- Compliant facilities will receive an **Active** status in their AVI Compliance Report

Hello,

Below is the March 2023 compliance report for EXAMPLE PHARMACY.

Report Month: March 2023
Facility: EXAMPLE PHARMACY

Current Program Status: **ACTIVE** ←
Compliance Rate: **95.0%**

Minimum Required Compliance Rate: 85%
Please note that if your location had no vaccine inventory for the month, your default compliance is 100%.

Non-Compliant Events	
Week of	Details
2023-03-27	Overdue Reconciliation / Last Submitted: Mar 19
January 2023 Compliance Rate: 100.0%	
February 2023 Compliance Rate: 100.0%	

AVI Compliance Reports

Active (Under Review)

- Facilities will receive an **Active (Under Review)** status for **one month** of AVI non-compliance.
- This notification will indicate that the facility **must** meet the minimum AVI compliance rate by the next reporting month to avoid a Frozen (1 Month) suspension from receiving provincially-funded vaccine.

Hello,

Below is the March 2023 compliance report for EXAMPLE PHARMACY.

Report Month: March 2023
Facility: EXAMPLE PHARMACY

Current Program Status: **ACTIVE (UNDER REVIEW)**
Compliance Rate: **80.0%**

Your facility did not meet the minimum compliance rate of 85%.

If there is no improvement by the following report, vaccine distribution to your location will be suspended.

Non-Compliant Events	
Week of	Details
2023-03-06	Overdue Reconciliation / Last Submitted: Feb 28
2023-03-13	Overdue Reconciliation / Last Submitted: Feb 28
2023-03-20	Overdue Reconciliation / Last Submitted: Feb 28
2023-03-27	Overdue Reconciliation / Last Submitted: Feb 28

January 2023 Compliance Rate: 87.5%
February 2023 Compliance Rate: 87.5%

AVI Compliance Reports

Frozen (1 Month)

- Pharmacies will receive a **Frozen (1 Month)** status for **two consecutive months** of AVI non-compliance. This notification will indicate that your facility has been suspended from receiving provincially-funded vaccines for 1 month.
- Facilities that receive a Frozen (1 Month) suspension **must** meet the minimum AVI compliance rate by the next reporting month to avoid a Frozen (6 Month) suspension from receiving provincially-funded vaccine. Therefore, AVI responsibilities need to be completed during the suspension period.

Pharmacies that receive a Frozen (1 Month) suspension are NOT removed from their ability to access AVI. If you are unable to access your AVI account, please reset your password by selecting 'Forgot Password' under the AVI login fields or email health.avi@gov.ab.ca.

Hello,

Below is the March 2023 compliance report for EXAMPLE PHARMACY.

Report Month: March 2023
Facility: EXAMPLE PHARMACY

Current Program Status: **FROZEN FOR 1 MONTH**
Compliance Rate: **75.0%**
Vaccine Suspension Ends: **May 1, 2023**

Your facility did not meet the minimum compliance rate of 85%; this is the **second** consecutive occurrence. As a result, publicly-funded vaccine deliveries to your location will pause for 1 month, up until the date displayed above.

AVI Responsibilities are required to be completed during the Frozen (1 Month) suspension. If your facility wishes to continue to receive publicly-funded vaccine deliveries, your facility **MUST meet the minimum compliance rate by the next report.**

Non-Compliant Events	
Week of	Details
2023-02-27	Overdue Reconciliation / Last Submitted: Feb 23
2023-03-06	Overdue Reconciliation / Last Submitted: Feb 23
2023-03-13	Overdue Reconciliation / Last Submitted: Mar 8
2023-03-20	Overdue Reconciliation / Last Submitted: Mar 15
2023-03-27	Overdue Reconciliation / Last Submitted: Mar 15

January 2023 Compliance Rate: 87.5%
February 2023 Compliance Rate: 75.0%

AVI Compliance Reports

Frozen (6 Month)

- Facilities will receive a **Frozen (6 Month)** status for **three consecutive months** of AVI non-compliance. This notification will indicate that the facility has been suspended from receiving provincially-funded vaccine for a period of 6 months.
- Facilities that wish to resume participating in the provincially-funded vaccine program at the end of the suspension period must continue to complete the weekly AVI responsibilities **and** contact health.avi@gov.ab.ca at the end of the suspension period to reinstate deliveries.

Facilities that receive a Frozen (6 Month) suspension are NOT removed from their ability to access AVI. If you are unable to access your AVI account, please reset your password by selecting 'Forgot Password' under the AVI login fields or email health.avi@gov.ab.ca.

Hello,

Below is the March 2023 compliance report for EXAMPLE PHARMACY.

Report Month: March 2023

Facility: EXAMPLE PHARMACY

Current Program Status: **FROZEN FOR 6 MONTHS**

Compliance Rate: **85.0%**

Vaccine Suspension Ends: **October 1, 2023**

Your facility did not meet the minimum compliance rate of 85%; this is the **third** consecutive occurrence. As a result, publicly-funded vaccine deliveries to your location will be suspended for 6 months, up until the date displayed above.

If your facility wishes to continue to receive publicly-funded vaccine after the suspension date above, your facility must contact health.avi@gov.ab.ca to reinstate deliveries. In order to be eligible to participate in the publicly-funded vaccine program once the suspension period ends, AVI responsibilities are required to be completed during the Frozen (6 Month) suspension. AVI responsibilities do not need to be completed if there are no vaccines available in your AVI inventory to reconcile.

Non-Compliant Events	
Week of	Details
2023-03-06	Overdue Reconciliation / Last Submitted: Feb 27
2023-03-13	Overdue Reconciliation / Last Submitted: Feb 27
2023-03-20	Overdue Reconciliation / Last Submitted: Mar 15
January 2023 Compliance Rate: 75.0%	
February 2023 Compliance Rate: 75.0%	

Additional Resources

Additional resources can be found in the ***User Guides and Training*** section on the AVI Home Page

- **[AVI Responsibilities & Expectations Guide](#)**
 - Please see the FAQ for Pharmacies and Physician Clinics for additional information on the AVI compliance program.
- **AVI Quick Reference Guides (QRGs):**
 - [Inventory Reconciliation QRG](#)
 - [Receive or Reject an Order or Transfer QRG](#)

Additional Resources for Pharmacies

- **Alberta Blue Cross Pharmacy COVID-19 Immunization**
 - www.ab.bluecross.ca/provider/type/pharmacy/covid-19-information.php
- **For information about the COVID immunization program and provider enrollment**
 - Contact Alberta Blue Cross PACVP@ab.bluecross.ca
- **To request an AVI facility or AVI user account for your pharmacy, submit a request on the AVI Registration Form**
 - Select the [Register](#) button on the AVI Home Page
- **If there are any changes to your existing AVI facility or AVI user accounts**
 - Email health.avi@gov.ab.ca

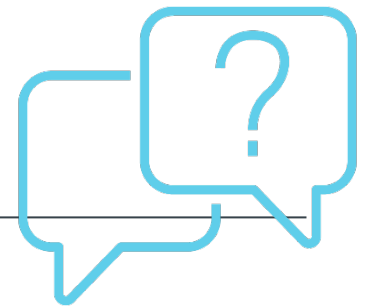
AVI Compliance Q & A



I am not able to complete my AVI responsibilities on Monday. Can I complete on a different day?

- Yes. AVI responsibilities **should** be completed on Monday each week. For circumstances where Monday is a Holiday and/or a facility is closed, AVI responsibilities can be completed on Friday or Tuesday. AVI responsibilities cannot be successfully completed on Wednesday or Thursday.

AVI Compliance Q & A



I would like to understand the non-compliant events that have impacted my AVI compliance rating.

- Pharmacies must ensure that there are no outstanding transfers to receive and reconcile AVI inventory using the **Submit Inventory** button each Monday to remain compliant.
- Facilities participating in the provincially-funded vaccine program will receive monthly AVI compliance reports. These reports include a 'Non-Compliant Events' table that outlines which non-compliant events have impacted their AVI compliance rate.
- Facilities are responsible for reviewing the monthly compliance emails to ensure AVI compliance is met.

AVI Compliance Q & A



My provincially funded vaccine inventory has been depleted. Do I need to reconcile every Monday when I have 0 doses on hand?

- If your physical inventory of provincially-funded vaccine has been depleted to 0 doses, confirm your AVI inventory has been updated to reflect your physical inventory quantity.
- Weekly reconciliation is not required when there are no doses of provincially-funded vaccine on hand.
- Confirm that there are no outstanding transfers to receive or reject.

AVI Compliance Q & A



I have an outstanding transfer that lists doses with the wrong product or lot.

- If your order/transfer does not accurately reflect the doses you physically received (wrong product, lot or quantity), contact your wholesale distributor as soon as possible for further instructions.
- Incorrect Orders/Transfers should not be received into inventory but can be rejected in AVI to clear the order/transfer. Refer to the [Receive or Reject an Order or Transfer QRG](#) for more information.

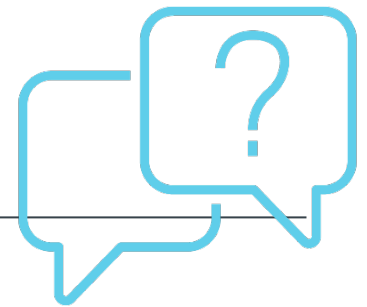
AVI Compliance Q & A



I cannot access my AVI account due to a Frozen (1 Month) or Frozen (6 Month) status.

- AVI users assigned to facilities under a Frozen (1 Month) or Frozen (6 Month) suspension are **NOT** removed from their ability to access AVI.
- If you are unable to login or access your AVI account, please reset your password by selecting 'Forgot Password' under the AVI login fields or email health.avi@gov.ab.ca.

AVI Compliance Q & A



I do not have provincially-funded vaccine in my AVI inventory to reconcile and I do not want to receive AVI compliance emails.

- Pharmacies that have no outstanding transfers **and** no remaining vaccine in AVI to reconcile will have an automatic compliance rate of 100%.
- If your pharmacy chooses to be removed from the compliance list, it will be treated as a withdrawal from participating in the provincially-funded vaccine program for supplying COVID-19, dTap, Influenza, and Pneumococcal 23. Withdrawal from the program requires AVI user accounts will be inactivated. AVI user accounts can be reactivated by emailing Health.AVI@gov.ab.ca.

Thank you!
